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Conflict management of construction projects – A research (Article) (Open Access)

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Abstract

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Conflict in management is a commonly occurring problem. In terms of construction projects, conflicts lead to problems such as increase in project costs, project delays, reduced productivity, loss of profit or damage in business relationships and internal/ external disputes. This paper aims to explain the different types of conflicts based on organization, human behaviour and their aftermath. In the later section of the paper, the discussions are about conflict sources in construction projects, stakeholders and concludes with functional and dysfunctional conflict phenomenon. The intention of this paper is to provide an overview of the different aspects for the project in-charge to be able to assess conflicts/ challenges in a broader perspective and mitigate the risk efficiently. © BEIESP.

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